# Introduction to Agile and Scrum

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**COMS 309 - Software Development Practices** 

## Purpose

- Intro to Agile and Scrum
- Prepare you for the industry
- Questions and answers

#### Overview

- Intro to Agile
- Waterfall vs. Agile
- Intro to Scrum
- Scrum Team
- Scrum Events
- Scrum Artifacts
- Q & A

#### About Me

- Independent software consultant
- 14 years of professional experience
- Data-driven desktop, server, and web apps
  - Web-based GIS data warehouse
  - Energy data ETL application
  - Global data management system
  - Intelligent lighting control systems

#### Education

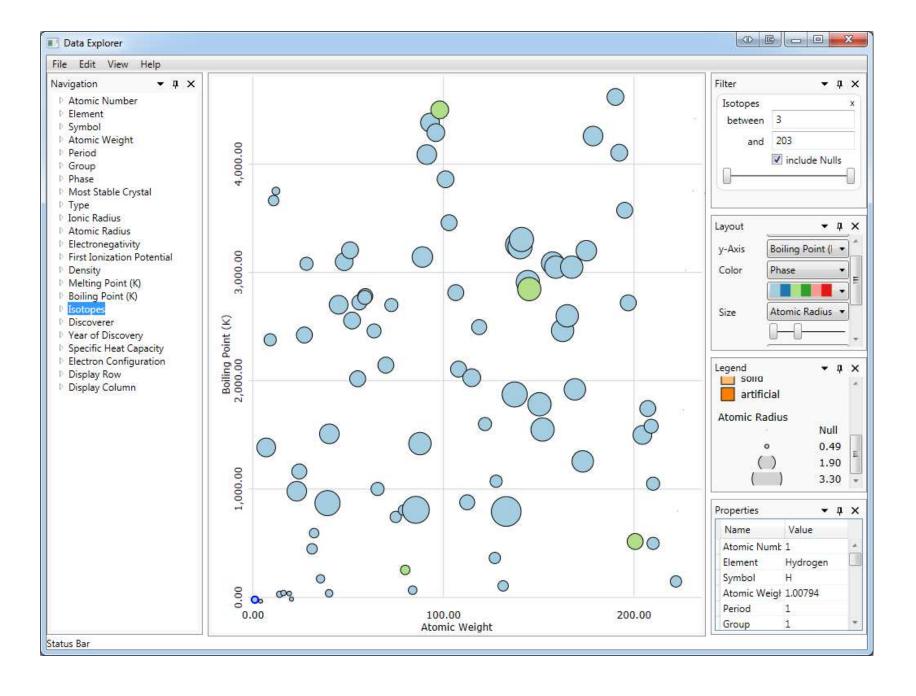
- BS in Computer Science
- BA in Philosophy
  - Minor in Economics
  - Focus on Artificial Intelligence and Machine Learning
- AS in MIS
- AS in Business Administration





#### About Me

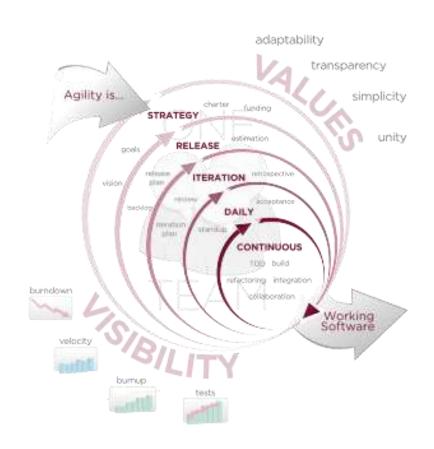
- Agile coaching and mentoring
- Regular public speaking
- Open-source software



## Introduction to Agile

## What is Agile?

- Started with the Agile Manifesto
  - 4 value propositions
  - 12 principles
- Common set of practices across several methodologies



Source: Wikipedia

## What is Agile?

#### Agile is *not*:

- A software development methodology itself
- A silver bullet for all your software woes



Source: http://www.best-story.net/userfiles/silver-bullets.jpg

## Agile Values

- Individuals and interactions
  - over processes and tools
- Working software
  - over comprehensive documentation
- Customer collaboration
  - over contract negotiation
- Responding to change
  - over following a plan



Source: http://agilemanifesto.org/

## 12 Principles of Agile

- 1. Continuous delivery of value
- 2. Embrace changing requirements
- 3. Frequent deployment
- 4. Customer collaboration
- 5. Motivated individuals
- 6. Face-to-face conversation

## 12 Principles of Agile

- 7. Working software as measure of progress
- 8. Sustainable development
- 9. Technical excellence
- 10. Simplicity
- 11. Self-organization
- 12. Continuous improvement

## Agile Methodologies

- Scrum
- XP
- Kanban
- Lean
- And many more...



#### Scrum

- Small teams
- Three roles
- Product backlog
- Sprints
- Daily stand-up



Source: http://blogs.independent.co.uk/wp-content/uploads/2011/09/scrum1.jpg

## Extreme Programming (XP)

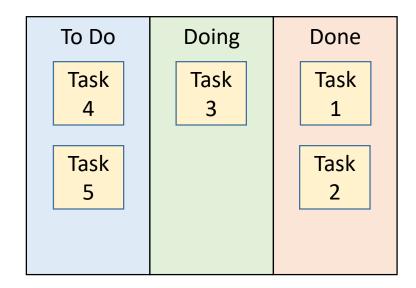
- Small teams
- Customer representative
- Iterative development
- User stories
- Many practices
  - Pair programming
  - Test-driven development
  - Continuous Refactoring



Source: http://static.caloriecount.about.com/images/medium/doritos-extreme-tortilla-chips-29310.jpg

#### Kanban

- Visualize the workflow
- Limit work-in-progress
- Manage flow
- Feedback loops



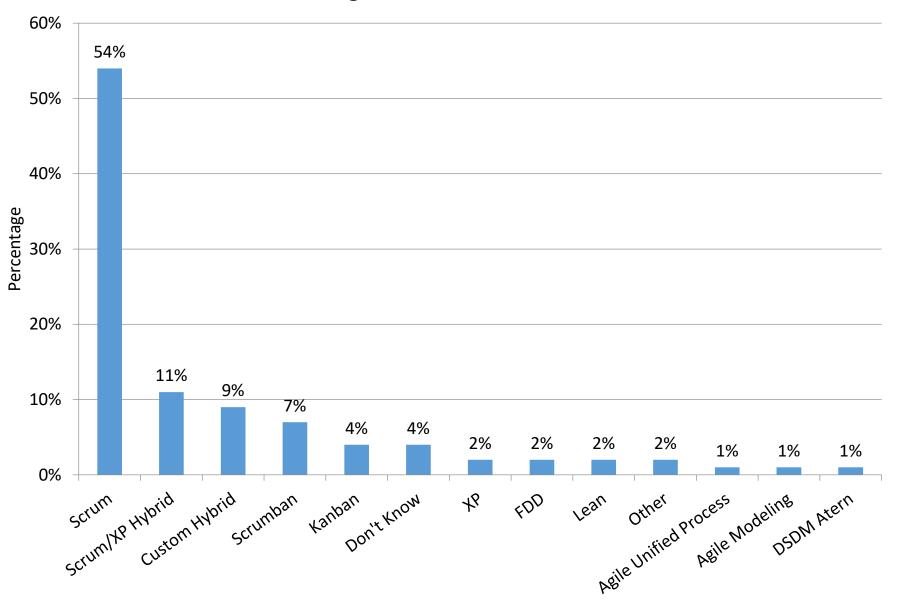
#### Lean

- Eliminate waste
- Focus on value
- Reduce inventory and cycle times
- Continuous process improvement



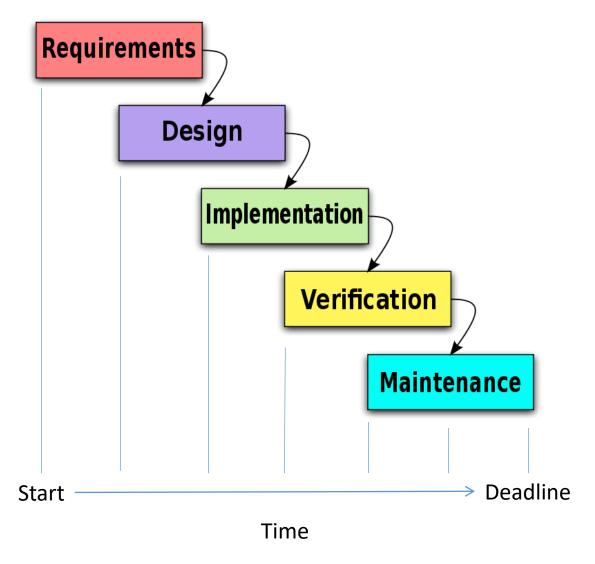
Source: http://www.optinest.com/optiblog/wp-content/uploads/2011/09/optimation eliminate waste.jpg

#### Agile Methods Used



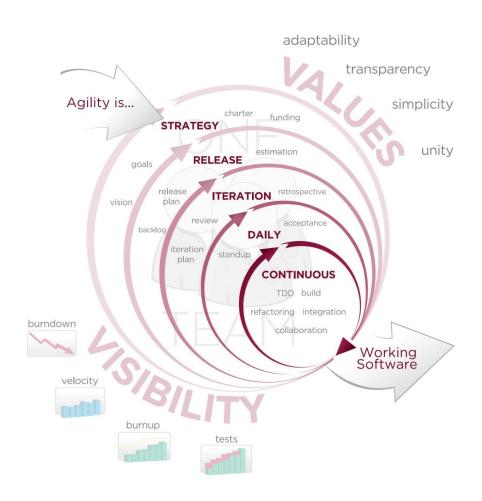
Waterfall vs. Agile

#### The Waterfall Method



## The Agile Method

- Frequently deliver small incremental units of functionality
- Define, build, test and evaluate cycles
- Maximize speed of feedback loop



Source: Wikipedia

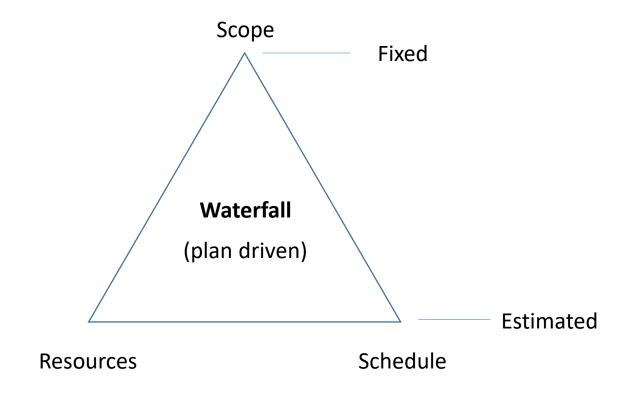
## Waterfall Assumptions

- All requirements for a project can be defined given enough time
- Changes to requirements will be small and manageable
- Architecture and planning can create predictable system integration outcome
- Software unknowns can be eliminated on a predictable schedule

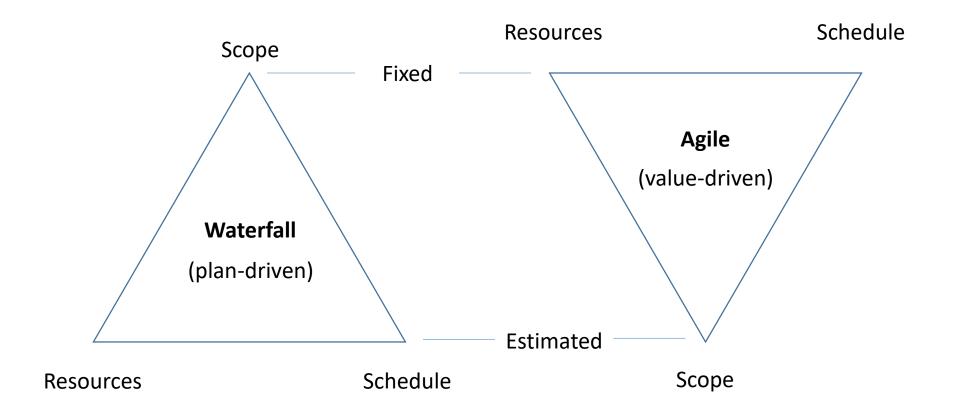
## Agile Assumptions

- Requirements are just assumptions until they are validated
- Requirements can and will changes over time
- We need continuous integration of all of the pieces to avoid late-integration issues
- There is a high degree of uncertainty when creating new software projects

### Waterfall Constraints

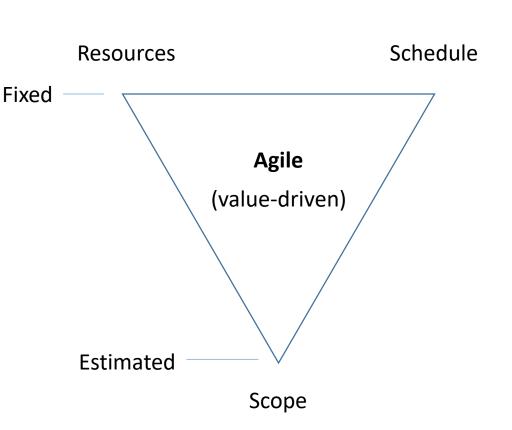


## Agile Constraints



## Agile Constraints

- Fixed team size
- Fixed releases
- Estimated features
- Team controls quality



## Waterfall vs. Agile Processes

| Process                 | Waterfall                   | Agile                       |
|-------------------------|-----------------------------|-----------------------------|
| Measure of Success      | Execution of the plan       | Working code                |
| Management Culture      | Command and control         | Self-organization           |
| Requirements and Design | Big and upfront             | Just-in-time                |
| Coding / Implementation | Code first and test later   | Code and test together      |
| Testing and QA          | Big, planned, and test last | Continuous and test early   |
| Planning and Scheduling | Large detailed plan         | Short, iterative increments |

## Context is Important

- Neither Agile nor Waterfall is better than the other
- Context is critical
- Examples:
  - Novel web app => Agile
  - Space shuttle control software => Waterfall





## Intro to Scrum

#### What is Scrum?

- Rugby term
- Process framework
- Agile methodology
- Empirical Process
   Control vs. Command
   and Control



Source: http://blogs.independent.co.uk/wp-content/uploads/2011/09/scrum1.jpg

#### What is Scrum?

- Iterative / incremental
- Frequent delivery
- Working software
- Continuous feedback
- Dev-team oriented
- Consists of:
  - Team
  - Events
  - Artifacts



Source: http://www.telegraph.co.uk

## Three Pillars of Scrum

- Transparency
- Inspection
- Adaptation



## Transparency

- Visibility into the project
- Information radiators
- End-of-sprint demos
- Common definition of "Done"

## Inspection

- Frequent inspection of progress
- Detection of undesirable variance
- Not frequent enough to cause interference
- Requires the right people doing the inspection

## Adaptation

- Adjustments are made to correct undesired variances
- Adjusting earlier minimizes further deviations
- Inspection and adaptation occurs during scrum events
- Purpose is continuous improvement

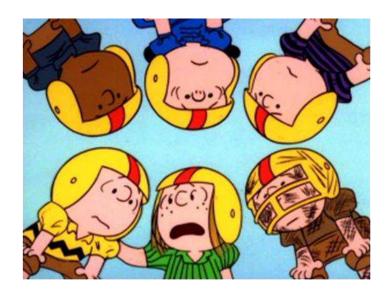
# Scrum Team

#### Scrum Team Roles

- Development Team
- Product Owner
- Scrum Master

## Development Team

- Does work and creates value
- Small teams  $(7 \pm 2)$
- Self-organizing
- Cross-functional
- No titles (preferably)



Source: http://www.dvdizzy.com/peanuts-1970s-vol2.html

#### Product Owner

- Responsible for ROI of project
- Represents users and stakeholders
- One person, not a committee
- Manages product backlog



Source: Wikipedia

#### Scrum Master

- Responsible for scrum process
- Facilitates ceremonies
- Coaches the team
- Removes impediments
- Is not a project manager



Source: http://www.cbssports.com/

# Scrum Events

#### Scrum Events

- Sprint
- Sprint Planning
- Daily Stand-up Meeting
- Sprint Review
- Sprint Retrospective

## Sprint

- Time box of iteration
- Fixed interval
- 1-4 weeks
- Team works on items in sprint backlog
- Ends with potentially shippable software



Source: Wikipedia

## Sprint Planning

- Start of sprint
- Goals defined
- Tasks identified
- Timeboxed (2hr / wk)
- PO presents prioritized backlog items
- Team pulls items into sprint backlog



Source: http://www.selfishprogramming.com/wp-content/uploads/2009/09/1-bvg-1.jpg

## Daily Stand-up Meeting

- Occurs each day
- Short daily meeting
- Synchronize the team
- Timebox 15 min / day
- Same place and time
- It is not a status update meeting



Source: Wikipedia

## Daily Stand-up

#### Three questions:

- 1. What have you done since the last stand-up?
- 2. What do plan to do today?
- 3. Do you have any impediments / blockers?

## Sprint Review

- End of sprint
- Opportunity to inspect
- Timebox (1 hr/wk)
- PO identifies what has been completed
- Dev team demos completed functionality
- Stakeholders observe and provide feedback



Source: http://pic.twitter.com/gfzYl0XG8c

## Sprint Retrospective

- End of sprint
- Inspection and adaptation
- Timebox (3 hr / 4 wk)
- Two questions:
  - What went well in the past sprint?
  - What could be improved for the next sprint?
- Continuous improvement



Source: http://spin.atomicobject.com/ 2014/04/07/improve-retrospective/

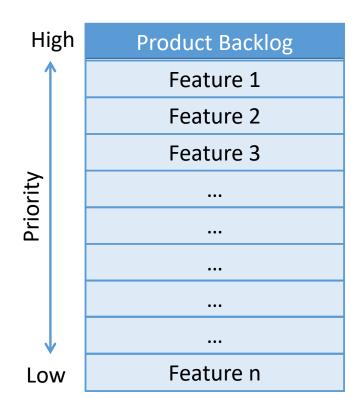
# Scrum Artifacts

#### Scrum Artifacts

- Product Backlog
- Sprint Backlog
- User Stories
- Scrum Board

## Product Backlog

- List of features for product
- Ordered by business value or ROI
- Highest priority on top
- Create and deliver features in order
- Owned by product owner



## Sprint Backlog

- List of features to be completed during sprint
- Owned by the development team
- No work can be added without team's approval
- Highly visible to everyone

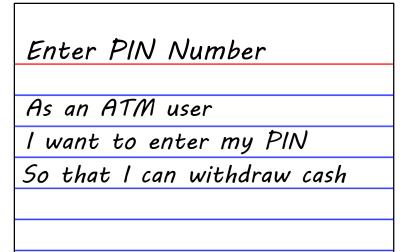
| Sprint Backlog |
|----------------|
| Feature 1      |
| Feature 2      |
| Feature 3      |
|                |
| Feature n      |

### Backlog Items

- User Stories
- Bugs / Defects
- Architecture / Infrastructure
- Technical Debt
- Research (aka. Spikes)

### **User Story**

- Short description of functionality that will provide value to a user
- Contains:
  - Title
  - Description
  - Acceptance Criteria
- Placeholder for a conversation to occur



## User Story Example

**Title:** Enter Personal Identification Number (PIN)

#### **Description:**

As an ATM user
I want to enter my PIN

So that I can withdraw cash

#### **Acceptance Criteria:**

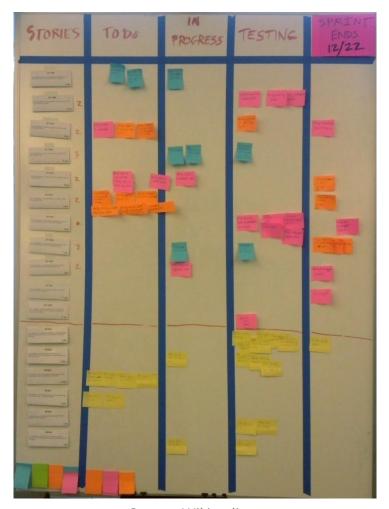
PIN must be four digits long

PIN must not allow alpha or special characters

PIN must be entered within 30 seconds or the transaction will be canceled

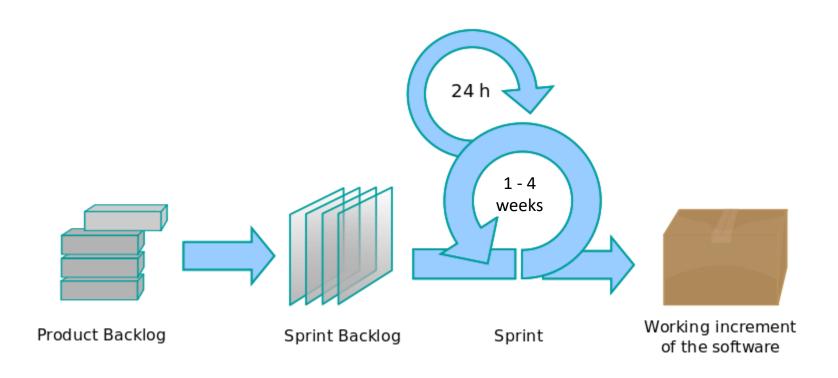
#### Scrum Board

- Tool to visualize progress within sprint
- User stories and tasks written on post-it notes
- Tasks moved from:
  - To do
  - In progress
  - Done



Source: Wikipedia

### The Whole Process



Source: Wikipedia

# Conclusion

### Agile is:

Individuals and interactions over processes and tools

Working software over comprehensive documentation

Customer collaboration over contract negotiation

Responding to change over following a plan

### Scrum is:

#### 3 Roles

- Development Team
- Product Owner
- Scrum Master

#### Scrum is:

#### 4 Events

- Sprint Planning
- Daily Stand-up Meeting
- Sprint Review
- Sprint Retrospective

#### Scrum is:

#### 4 Artifacts

- Product Backlog
- Sprint Backlog
- User Stories
- Scrum Board

## Questions / Feedback

- What was one thing you thought was valuable?
- What is one thing you would change?

#### Contact Info

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